

FOR 1ST QTR. OF FY: 2023	Service Quality Dimension	General Management and Supervision	Development and Coordination of A/F Policies	Partnership Development	Planning, Monitoring and Knowledge Management	Overall per SQ Dimension	ADJECTIVAL RATING
Participatory Planning, Monitoring, and Policy Making in the Agriculture and Fisheries including relevant Support Services	Responsiveness	4.9	4.4	4.3	4.8	4.6	Very Good
	Reliability	4.6	4.4	4.3	4.7	4.5	
	Access and Facilities	4.6	4.3	4.2	4.7	4.5	
	Communication	4.6	4.4	4.3	4.7	4.5	
	Assurance	4.7	4.4	4.3	4.6	4.5	
	Outcome	4.9	4.4	4.2	4.7	4.6	
	Overall per Service	4.7	4.4	4.3	4.7	4.5	
	No. of Respondents	72	434	74	123	703	
ADJECTIVAL RATING	Excellent	Very Good	Very Good	Excellent			

FOR 2ND QTR. OF FY: 2023	Service Quality Dimension	General Management and Supervision	Development and Coordination of A/F Policies	Partnership Development	Planning, Monitoring and Knowledge Management	Overall per SQ Dimension	ADJECTIVAL RATING
Participatory Planning, Monitoring, and Policy Making in the Agriculture and Fisheries including relevant Support Services	Responsiveness	4.8	4.4	4.6	4.7	4.6	Excellent
	Reliability	4.8	4.3	4.6	4.6	4.6	
	Access and Facilities	4.8	4.3	4.5	4.6	4.6	
	Communication	4.8	4.3	4.6	4.6	4.6	
	Assurance	4.8	4.4	4.6	4.6	4.6	
	Outcome	4.8	4.3	4.6	4.7	4.6	
	Overall per Service	4.8	4.3	4.6	4.7	4.6	
	No. of Respondents	129	375	534	92	1,130	
ADJECTIVAL RATING	Excellent	Very Good	Excellent	Excellent			

FOR 3RD QTR. OF FY: 2023	Service Quality Dimension	General Management and Supervision	Development and Coordination of A/F Policies	Partnership Development	Planning, Monitoring and Knowledge Management	Overall per SQ Dimension	ADJECTIVAL RATING
Participatory Planning, Monitoring, and Policy Making in the Agriculture and Fisheries including relevant Support Services	Responsiveness	4.8	4.6	4.8	4.5	4.7	Excellent
	Reliability	4.7	4.4	4.8	4.5	4.6	
	Access and Facilities	4.7	4.5	4.8	4.5	4.6	
	Communication	4.7	4.5	4.8	4.5	4.6	
	Assurance	4.7	4.5	4.8	4.5	4.6	
	Outcome	4.7	4.5	4.8	4.5	4.6	
	Overall per Service	4.7	4.5	4.8	4.5	4.6	
	No. of Respondents	130	307	304	130	871	
ADJECTIVAL RATING	Excellent	Very Good	Excellent	Very Good			

FOR 4TH QTR. OF FY: 2023	Service Quality Dimension	General Management and Supervision	Development and Coordination of A/F Policies	Partnership Development	Planning, Monitoring and Knowledge Management	Overall per SQ Dimension	ADJECTIVAL RATING
Participatory Planning, Monitoring, and Policy Making in the Agriculture and Fisheries including relevant Support Services	Responsiveness	4.8	4.5	4.7	4.7	4.7	Excellent
	Reliability	4.8	4.3	4.5	4.7	4.6	
	Access and Facilities	4.8	4.5	4.8	4.7	4.7	
	Communication	4.7	4.4	4.6	4.7	4.6	
	Assurance	4.8	4.5	4.7	4.7	4.7	
	Outcome	4.8	4.5	4.7	4.7	4.7	
	Overall per Service	4.8	4.5	4.7	4.7	4.7	
	No. of Respondents	96	357	245	306	1,004	
ADJECTIVAL RATING	Excellent	Very Good	Excellent	Excellent			

FOR FY: 2023	Service Quality Dimension	General Management and Supervision	Development and Coordination of A/F Policies	Partnership Development	Planning, Monitoring and Knowledge Management	Overall per SQ Dimension	ADJECTIVAL RATING
Participatory Planning, Monitoring, and Policy Making in the Agriculture and Fisheries including relevant Support Services	Responsiveness	4.8	4.5	4.6	4.7	4.7	Excellent
	Reliability	4.7	4.4	4.6	4.6	4.6	
	Access and Facilities	4.7	4.4	4.6	4.6	4.6	
	Communication	4.7	4.4	4.6	4.6	4.6	
	Assurance	4.8	4.5	4.6	4.6	4.6	
	Outcome	4.8	4.4	4.6	4.7	4.6	
	Overall per Service	4.8	4.4	4.6	4.6	4.6	
	No. of Respondents	427	1,473	1,157	651	3,708	
ADJECTIVAL RATING	Excellent	Very Good	Excellent	Excellent			