

FOR 1ST QTR. OF FY: 2024	Service Quality Dimension	Administrative, Financial and Management Division	Policy Development and Coordination Division	Partnership Development Division	Planning, Monitoring and Knowledge Management Division	Overall per SQ Dimension	ADJECTIVAL RATING
Participatory Planning, Monitoring, and Policy Making in the Agriculture and Fisheries including relevant Support Services	Responsiveness	4.8	4.5	4.7	4.7	4.6	Excellent
	Reliability	4.7	4.4	4.7	4.8	4.6	
	Access and	4.7	4.5	4.7	4.5	4.6	
	Communication	4.7	4.5	4.8	4.7	4.6	
	Assurance	4.8	4.6	4.7	4.8	4.7	
	Outcome	4.7	4.5	4.7	4.7	4.6	
	Overall per Service	4.7	4.5	4.7	4.7	4.6	
	No. of Respondents	75	432	65	63	635	
<b>ADJECTIVAL RATING</b>	Excellent	Very Good	Excellent	Excellent	Excellent	Excellent	

FOR 2ND QTR. OF FY: 2024	Service Quality Dimension	Administrative, Financial and Management Division	Policy Development and Coordination Division	Partnership Development Division	Planning, Monitoring and Knowledge Management Division	Overall per SQ Dimension	ADJECTIVAL RATING
Participatory Planning, Monitoring, and Policy Making in the Agriculture and Fisheries including relevant Support Services	Responsiveness	4.6	4.41	4.6	4.7	4.57	Excellent
	Reliability	4.6	4.5	4.6	4.9	4.6	
	Access and	4.6	4.4	4.6	4.6	4.55	
	Communication	4.6	4.4	4.6	4.6	4.55	
	Assurance	4.6	4.5	4.6	4.7	4.6	
	Outcome	4.6	4.5	4.6	4.7	4.6	
	Overall per Service	4.6	4.4	4.6	4.7	4.6	
	No. of Respondents	88	289	322	89	788	
<b>ADJECTIVAL RATING</b>	Excellent	Very Good	Excellent	Excellent	Excellent	Excellent	

FOR 3RD QTR. OF FY: 2024	Service Quality Dimension	Administrative, Financial and Management Division	Policy Development and Coordination Division	Partnership Development Division	Planning, Monitoring and Knowledge Management Division	Overall per SQ Dimension	ADJECTIVAL RATING
Participatory Planning, Monitoring, and Policy Making in the Agriculture and Fisheries including relevant Support Services	Responsiveness	4.9	4.5	4.7	4.7	4.7	Excellent
	Reliability	4.9	4.5	4.7	4.7	4.7	
	Access and	4.9	4.5	4.8	4.6	4.7	
	Communication	4.9	4.5	4.8	4.7	4.7	
	Assurance	4.9	4.6	4.8	4.7	4.8	
	Outcome	4.9	4.5	4.8	4.7	4.7	
	Overall per Service	4.9	4.5	4.8	4.7	4.7	
	No. of Respondents	76	475	104	195	850	
<b>ADJECTIVAL RATING</b>	Excellent	Very Good	Excellent	Excellent	Excellent	Excellent	

FOR 4TH QTR. OF FY: 2024	Service Quality Dimension	Administrative, Financial and Management Division	Policy Development and Coordination Division	Partnership Development Division	Planning, Monitoring and Knowledge Management Division	Overall per SQ Dimension	ADJECTIVAL RATING
Participatory Planning, Monitoring, and Policy Making in the Agriculture and Fisheries including relevant Support Services	Responsiveness	4.9	4.6	4.6	4.7	4.7	Excellent
	Reliability	4.9	4.6	4.6	4.7	4.7	
	Access and	4.9	4.6	4.6	4.7	4.7	
	Communication	4.9	4.6	4.6	4.7	4.7	
	Assurance	4.9	4.7	4.7	4.8	4.8	
	Outcome	4.9	4.6	4.6	4.8	4.7	
	Overall per Service	4.9	4.6	4.6	4.8	4.7	
	No. of Respondents	34	514	448	252	1,248	
<b>ADJECTIVAL RATING</b>	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	

FOR FY: 2024	Service Quality Dimension	Administrative, Financial and Management Division	Policy Development and Coordination Division	Partnership Development Division	Planning, Monitoring and Knowledge Management Division	Overall per SQ Dimension	ADJECTIVAL RATING
Participatory Planning, Monitoring, and Policy Making in the Agriculture and Fisheries including relevant Support Services	Responsiveness	4.8	4.5	4.7	4.7	4.7	Excellent
	Reliability	4.8	4.5	4.7	4.8	4.7	
	Access and	4.8	4.5	4.7	4.6	4.7	
	Communication	4.8	4.5	4.7	4.7	4.7	
	Assurance	4.8	4.6	4.7	4.8	4.7	
	Outcome	4.8	4.5	4.7	4.7	4.7	
	Overall per Service	4.8	4.5	4.7	4.7	4.7	
	No. of Respondents	273	1,710	939	599	3,521	
<b>ADJECTIVAL RATING</b>	Excellent	Very Good	Excellent	Excellent	Excellent	Excellent	